

RENDEZVOUS

HOTELS & RESORTS INTERNATIONAL

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Rendezvous Wins "Best Employer" at the 2006 Australian HR Awards

Rendezvous Hotels & Resorts International, with eight hotels and resorts in Australia, has won the coveted The Davidson Trahaire Corpsych Award for Employer of Choice (more than 1,000 employees) at the 2006 Australian HR Awards, which crosses all industry sectors. Winners of these awards last year included Microsoft Australia, Promina and Macquarie Bank. Nominated alongside the likes of nationally recognised companies such as Freedom Furniture and HBA Health Insurance, this first-time win is a major honour for the Rendezvous brand and its HR team, headed by Mr Patrick Sheehan. Rendezvous was also a finalist in The Vurv Award for Best HR Strategic Plan and The Talent2 Award for Best Talent Management. Rendezvous is a subsidiary of the Singapore listed company, The Straits Trading Company Limited, and also operates hotels and resorts in Singapore, China and New Zealand.

The 2006 Australian HR Awards, held in Sydney on September 15th, recognised excellence across the entire spectrum of Human Resources, with 17 categories ranging from lifetime achievement and innovation in recruitment to the best HR team and the CEO award for best HR champion. Individuals, teams and organisations came together on that night to celebrate their achievements and HR as a profession.

Mr Alan Featherby, Chief Executive of Rendezvous Hotels & Resorts International, says, "I am proud of our achievements in human resource best practice under the leadership of our VP Human Resources, Mr Sheehan and Group Learning and Development Manager, Ms Anne Mawson – Lee. Our people are our business. Since its inception in July 1997, Rendezvous Hotels & Resorts International has been founded on six core values:

- HONESTY,
- INTEGRITY,
- RESPECT,
- TRANSPARENCY,
- TEAMWORK and
- NO POLITICS."

Mr Sheehan introduced the Rendezvous HR Strategic Plan which established five key projects for 2005/06; Employer of Choice, Life Long Learning, Performance Focused, Communication, and Measurement and Reporting. The projects are built upon a series of objectives that are guided and measured against sets of performance metrics, timelines and corporate impacts.

More.....

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Mr Sheehan explains, "Rendezvous not only acknowledges the need to grow and secure talent but specifically plans for personal and professional development of its people. We build commitment through our Exclusively Rendezvous New Employee Induction program; Rendezvous Culture program; Service Excellence Everytime program and our extensive employee recognition and reward programs. Rendezvous has established a series of opportunities including: taskforces, job enrichment programs, conferences, internal promotions and management traineeships. Additionally, Rendezvous utilises successful mechanisms to monitor the implementation of the corporate values and to elicit employee feedback. Employee satisfaction and engagement has been a focus of Rendezvous' employee surveys since 2003. The corporate results have displayed continuous improvement since March 2005."

Mr Featherby adds, "I am delighted that Rendezvous has been successful in these prestigious awards which recognise Rendezvous' HR excellence and leadership in not only the tourism industry, but across all industry sectors. Our prime drive is to build an impenetrable culture within our organisation and now we are starting to see the results. It will be a continuing journey that will be championed by the Chief Executive. Our core values underpin every decision that is taken in Rendezvous. We believe it reflects our ongoing commitment to our people and best HR practice."

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Rendezvous Hotels (Australia) Pty Ltd is part of the Singapore listed company, The Straits Trading Company Limited. The Rendezvous Hotels & Resorts International group currently operates 12 hotels in the Asia-Pacific region:

- Rendezvous Observation City Hotel, Perth
- Rendezvous Sanctuary Resort, Cable Beach, Broome
- Rendezvous Allegra Hotel, Adelaide
- The Marque Hotel, Melbourne managed by Rendezvous
- The Rendezvous Hotel, Melbourne
- Rendezvous Stafford Hotel, Sydney
- Rendezvous Hotel, Brisbane
- Rendezvous Reef Resort, Port Douglas
- Rendezvous Hotel, Singapore
- Rendezvous Merry Hotel, Shanghai
- Rendezvous Baohong Hotel, Sanya
- · Rendezvous Hotel, Auckland

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